

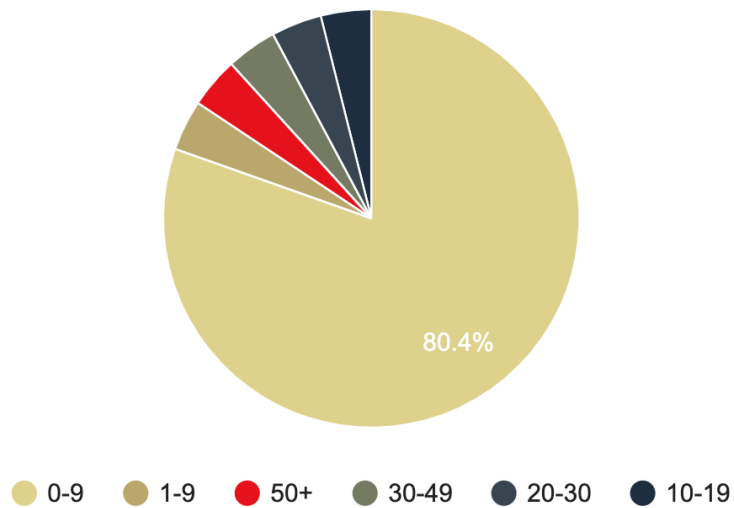
MANSTON AIRPORT DEVELOPMENT CONSENT ORDER EXAMINATION
SUBMISSION FOR DEADLINE 7
FROM LOCAL BUSINESS AND INTERESTED PARTY, FIVE10TWELVE LTD
RAMSGATE BUSINESS SURVEY

1. Background

In April 2019, a survey was created and publicly distributed online by Love Ramsgate Ltd with the intention of capturing views and concerns from local businesses regarding perceived impacts of the Applicant's plans for Manston air cargo hub.

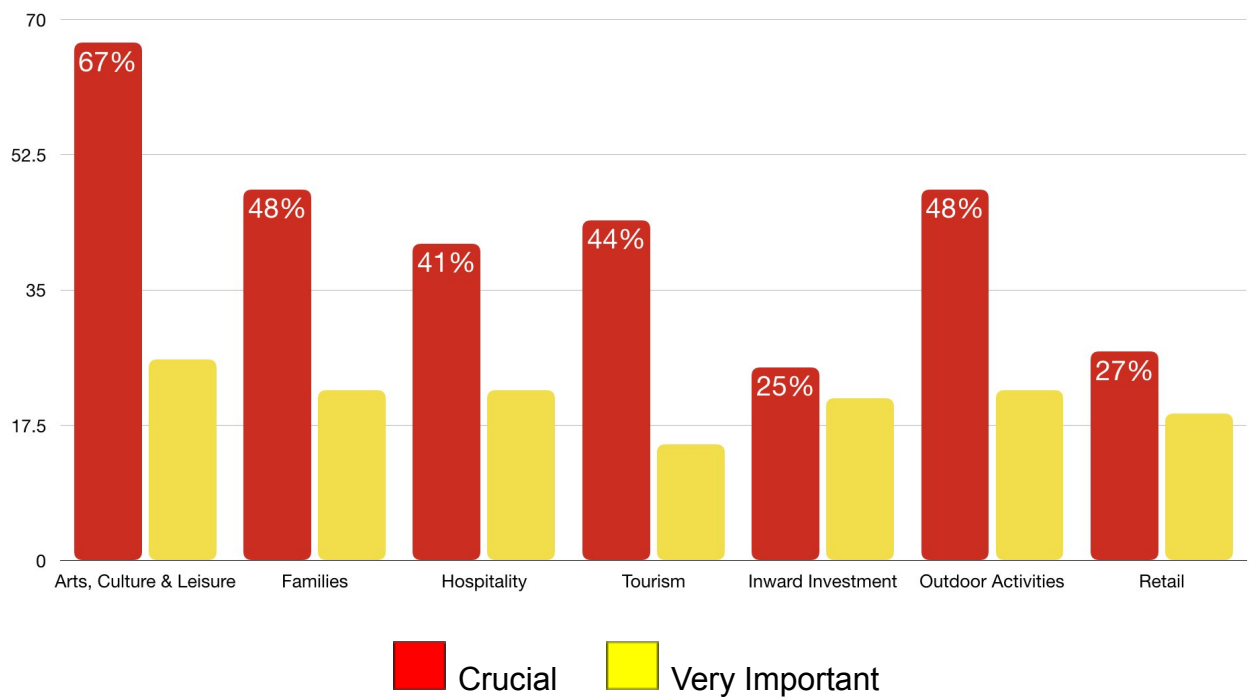
- 1.1. The authentic voice of local businesses has been largely absent from the process to date, hence several questions were included in the survey to identify why this should be the case.
- 1.2. In an attempt to ensure the survey captured views from a broad range of businesses and business owners, this survey was entirely open to all local businesses on an open website and did not require any logins, group membership or any other barriers to participation.
- 1.3. The online survey form was openly promoted by Love Ramsgate via an open Twitter feed and also distributed independently by the Ramsgate Town Promoter.
- 1.4. This submission summarises results of the survey, with unedited responses included in the Appendix, redacted where requested by the respondent. Responses were received from a range of businesses, including Albion House hotel, a local guest house, school, retail stores, estate agents, outdoor recreational businesses, cafes, bars and creative industries.
- 1.5. Of the 29 businesses who responded, **39% stated they would be forced to relocate** in the event that the DCO is granted and the cargo hub becomes operational. Only two respondents felt the proposed cargo hub would have a positive impact on their business.

2. Size of Business / Number of Employees



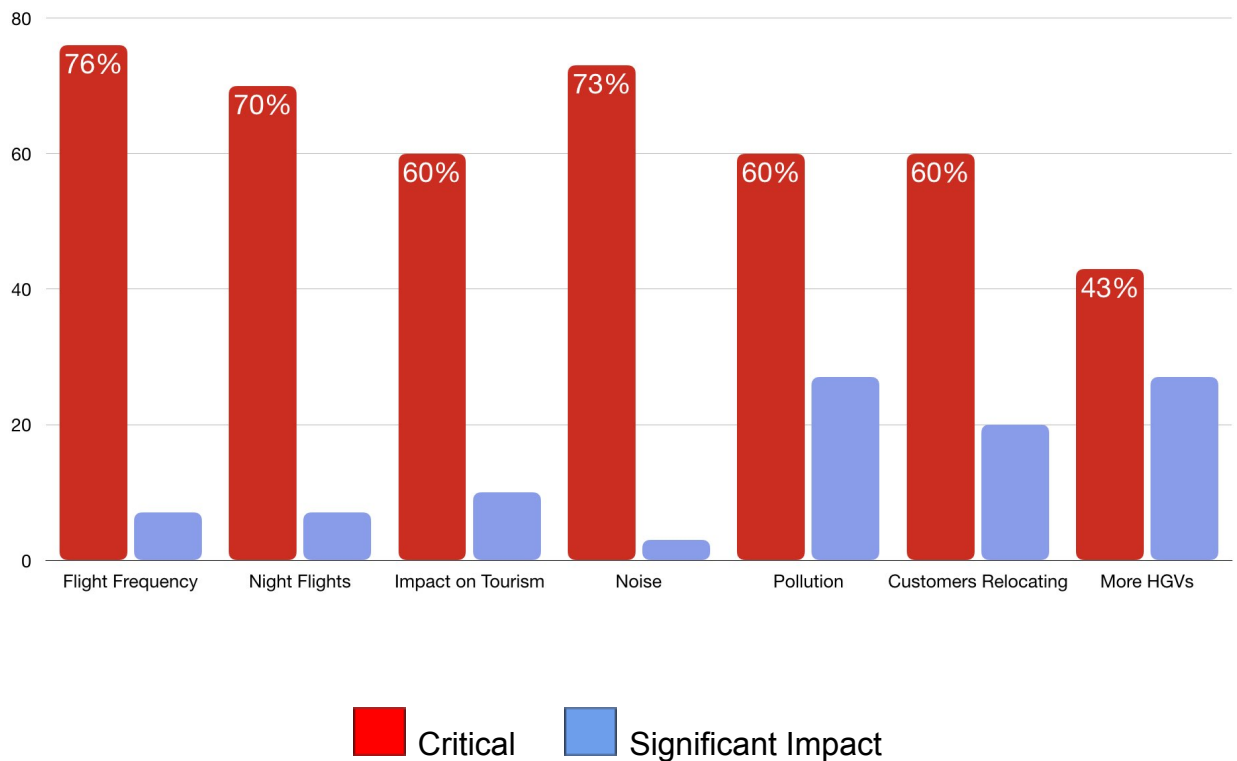
3. Nature of Business

How important is this type of custom to your business ...?



4. Impact of Proposed Freight Hub

Which of these cargo hub impacts do you think might affect you and your business ...?



5. Financial Impacts

Have you considered financial impacts to your business?

5.1. **5 of the respondents** attempted to put a figure on estimated financial impact on trade, with estimates ranging from £10,000 - £288,000 per annum and an **average loss of £72,000** per annum for these small businesses.

5.2. Most respondents were unable to put a figure on estimated losses which would be incurred. Some of the responses received confirmed that financial impact on their businesses would be ...

“Huge”

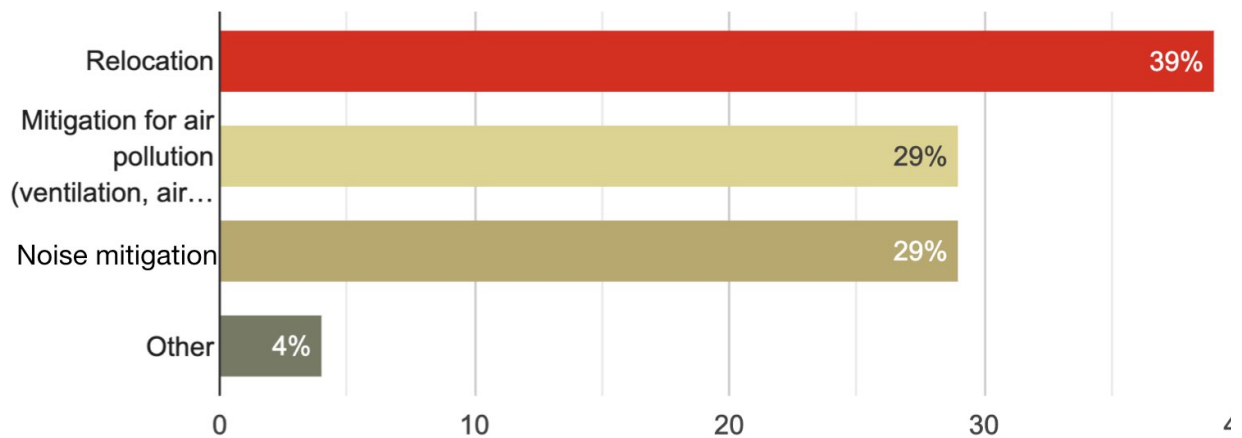
“Dire”

“Couldn’t begin to ascertain”

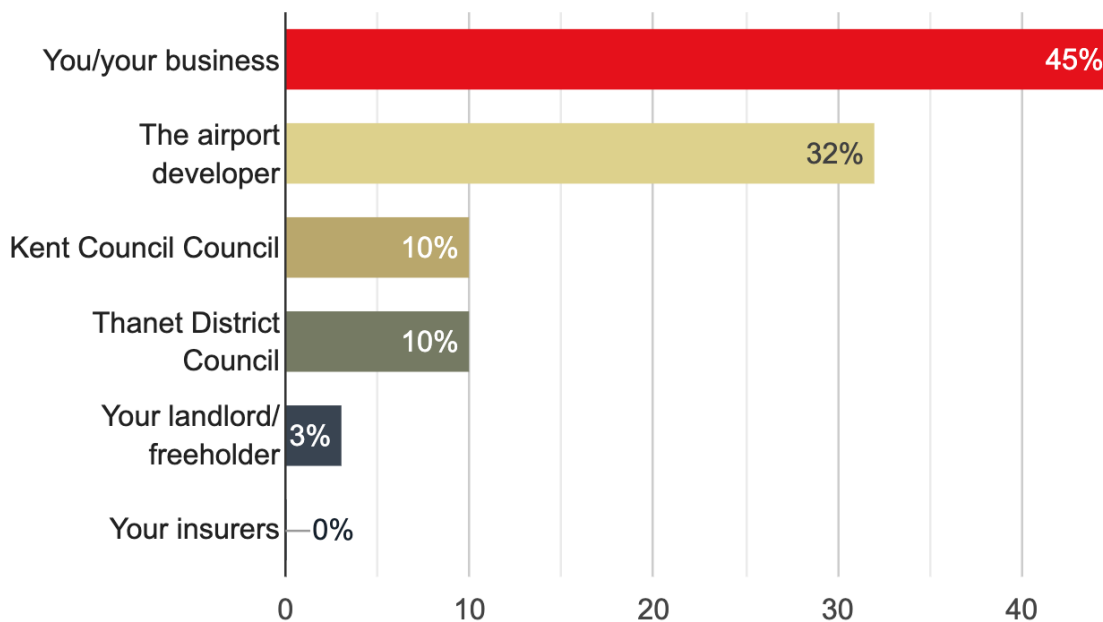
With one retail outlet in a prominent trading position near Ramsgate Harbour stating that it would result in ***“losing 50% of our customers”***

6. Mitigation

Which mitigation measures do you think you may need to put in place for your business in the event that the DCO is granted?



6.1. Who do you think will pay for any such mitigation that might be required?



6.2. Can you provide an estimate - rough or exact - of how much you expect such mitigation might cost for your business?

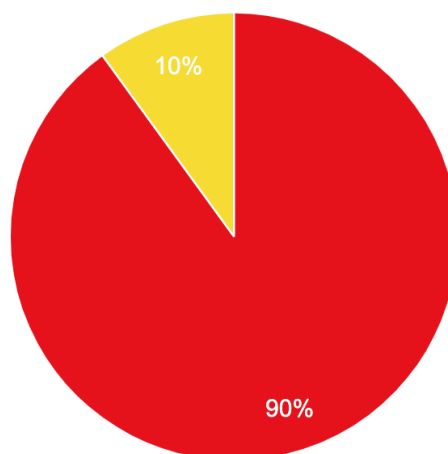
6.2.1. **7 of the respondents** attempted to put a figure on estimated costs of mitigation, with estimates ranging from £10,000 - £600,000 and an **average cost of £257,857** per annum for these small businesses, largely due to relocation.

6.2.2. One respondent - the **Albion House Hotel** - stated that the mitigation costs would be ***"inestimable. It would potentially mean the end of the business or a complete change of business model"***.

7. Lack of Consultation

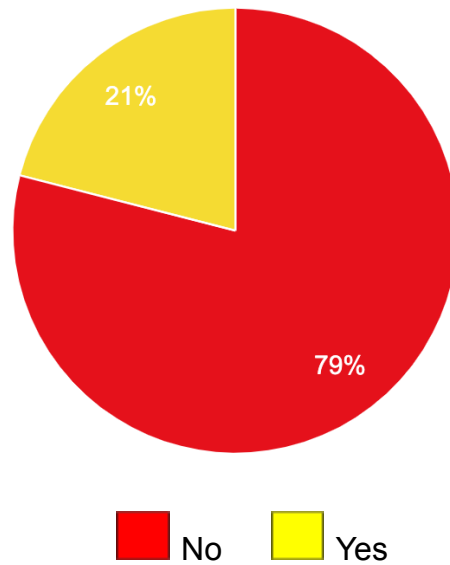
7.1. In the first series of questions attempting to understand why local businesses had not engaged with the DCO consultation process or have largely gone unheard, we asked whether they had been consulted by the Applicant.

7.2. Have you been contacted by the air cargo hub developer, River Oak Strategic Partners, (RSP), about its plans?

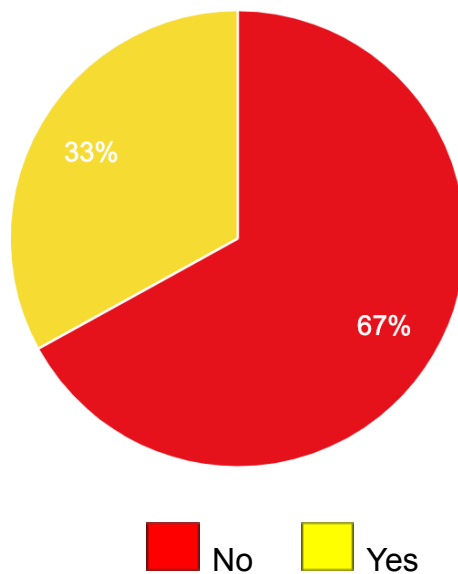


■ No ■ Yes

7.3. Do you feel you have been fully informed about the Developer's plans for Manston?

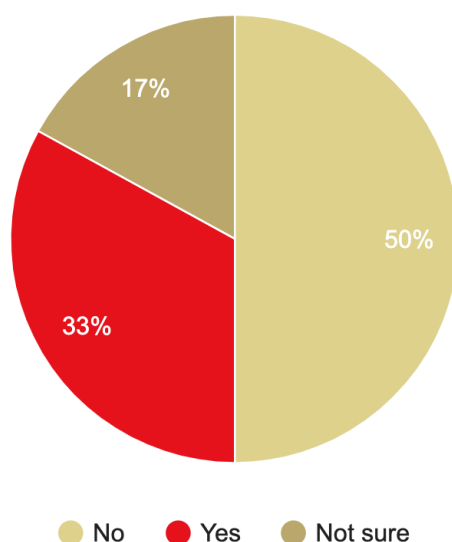


7.4. Do you feel fully informed about the potential impacts of the cargo hub on you and your business?

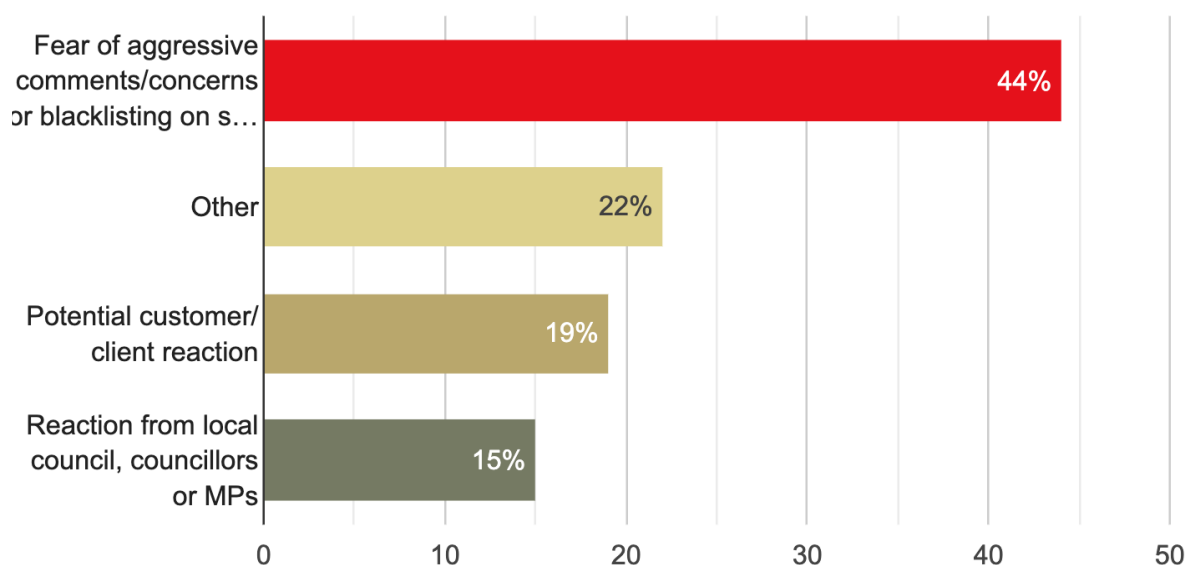


8. Business Voice

8.1. *Do you have any cause for concern about publicly expressing your views about the proposed air cargo hub?*



8.2. *If you are concerned, please state why?*



9. General Comments

The final question in the survey provided a free-text area for the respondent's to put in their own words how they feel about the Applicant's cargo hub proposals. Please find overleaf and below a selection of comments received.

What do you think of the air cargo hub proposal? How do you think it might impact on Ramsgate and on you or your business - either positively or negatively?

*“Negative impact as **Ramsgate will suffer and Thanet’s unique tourism offering will be severely compromised.** Ramsgate and its history, beautiful harbour and eateries and cool and trendy markets and shops will suffer and make Thanet a less inviting tourism proposition. With tourism be so critical to the regeneration of Thanet noise and air pollution are extremely undesirable”*

(Magical Margate Townhouse)

*“I think it is **a myth that the air cargo hub will provide job opportunities.** There may be a few jobs available, but this will have a very low impact on local employment I will consider leaving the area if this goes ahead”*

(Gallery owner, Ramsgate)

*“**Guests of mine will not return and TripAdvisor will crucify the business** on-line, which many people make a decision to purchase on”*

(Albion House Hotel, Ramsgate)

*“I believe a 24/7 cargo hub would have a **catastrophic effect on Ramsgate’s environment, economy and people.** The regeneration of the town and its buildings would cease because no-one with a choice would opt to live, visit, weekend or holiday under a flight path”*

(Editorial Director, Ramsgate)

*“I think the hub would be a disaster Planes passing over (Ramsgate) so low would **ruin its ambience and and put paid to its increasingly successful tourist industry and cafe culture**”*

(Lime Interactive Ltd)

*“Concerned ... **In the past, flights have made the house shake.** If that is to become regular how will the building cope?”*

(Commissioned Artist)

*“Much of our work is involved in design work connected to renovations in this area, currently all privately financed. **This will likely stop investment with people moving and/or investing in other places**”*

(Architects, Ramsgate)

*“Previously, when the airport was a lot quieter than is anticipated if Manston reopens as a cargo hub, **we could not hear as the planes went over our building, in fact sometimes they were so low we had to duck even though we were inside the building** ... It will be a negative impact if it goes ahead... we won't be able to hold phone conversations or even discuss matters in the office with potential buyers, sellers, landlords or renters”*

(Estate and Lettings Agent, Ramsgate)

*“The cargo hub is **an appalling proposition for Ramsgate and the people who live here.** For the sake of a handful of jobs it will potentially destroy the area and its new found growth and attraction”*

(Design Consultants, Ramsgate)

*“**If it does go ahead we would move our business elsewhere.** Pollution was the main reason we relocated our home and business out of London”*

(Elegantly Papered, Magazine Distributors, Ramsgate)

*“It would be detrimental to Ramsgate in loss of income from tourism, and investment in property and new business set up. For me personally **it would be devastating as with my current health issues (progressive heart disease with increased risk of stroke) I couldn't stay in Ramsgate...**Even without the above concerns I would be forced to move as I work from home, and our building is listed which means we wouldn't be allowed to install noise insulation”*

(Illustrator and Publisher)

APPENDIX

Complete survey submissions

(Redacted where requested by respondent)



Manston Cargo Hub - Business Impact Survey

Position / Job Title

Director

About you

Your Name

[REDACTED]

Email

[REDACTED]

Twitter handle (if any)

[REDACTED]

About your business

Name of Business

Magical Escapes Ltd

Number of employees

0-9

Nature of business

How important is this type of custom to your business

Inbound Tourists	crucial
Hospitality services (incl. F&B, cafe culture etc)	crucial
Inward Investment (incl. business and residential relocation)	Somewhat important
Family-friendly services	crucial
Professional / business-to-business services	crucial
Retail	crucial
Arts, culture and leisure	crucial
Outdoor living and activities e.g. beach, park, 'cafe culture', Active Ramsgate, playing fields etc	crucial

Manston cargo hub consultation

Do you feel you have been fully informed about the Developer's plans for the air cargo hub at Manston?

Yes

Do you feel fully informed about the potential impacts of the cargo hub on you and your business?

No

Have you been contacted by the air cargo hub developer, RiverOak Strategic Partners (RSP) about its plans?

No

Possible impacts

Which of these cargo hub impacts do you think might affect you and your business?

Aircraft noise	Critical Impact
Flight frequency	Critical Impact
Pollution	Significant impact
More HGVs on roads	Critical Impact
More fuel tankers on roads	Critical Impact
Impact on tourists	Critical Impact
Residents/customers relocating	Significant impact
Night Flights	Critical Impact

Financial impacts

Have you considered financial impact to your business (e.g. more or less customers/revenue)? If so can you quantify this?

If less tourists come to Margate we could lose around £2500 per week in lost bookings.

Mitigation

Which mitigation measures do you think you may need to put in place for your business in the event the DCO is granted?

Mitigation for air pollution (ventilation, air conditioning etc.)

Who do you think will pay for any such mitigation that might be required?

Don't know

Your voice

Do you have any cause for concern about publicly expressing your views about the proposed air cargo hub?

No

Your comments

What do you think of the air cargo hub proposal? How do you think it might impact on Ramsgate

and on you or your business - either positively or negatively?

Negative impact, as Ramsgate will suffer and Thanet's unique tourism offering will be severely compromised. Ramsgate and its history, beautiful harbour and eateries, [REDACTED]

Thousands of individuals and businesses have already made public representations about their views on the Planning Inspectorate website. We would love to be able to add your voice, comments and opinions raised in this form to this. Please tick below if you are happy to do this

Yes - happy for the name of my business to be included (email address will be withheld)

Privacy notice and further contact

I have read, understood and agree to the privacy notice (see below)

Yes, I agree

I would like Love Ramsgate to keep me informed about other campaigns, local issues and/or events that might be of interest

Yes, please keep me informed

PRIVACY NOTICE

General

LOVE RAMSGATE is committed to protecting your privacy.

The text below describes the ways in which we will collect information from you when you use this form, and what we may use it for.

Love Ramsgate Ltd is a company limited by guarantee, registered in England under company number 08413566. We have no commercial interests in the proposed airport or in any rival developments on the Manston site and no party political affiliations. If you wish to get in touch, we can be contacted at [REDACTED]

What data do we collect from you?

We collect data from you ('user data') when you complete this form. This data can sometimes comprise personal data about individuals, to which UK data protection laws apply.

These terms and conditions describe our approach to fulfilling our obligations under those data protection laws.

Our use of user data

We will use user data we collect from you only in accordance with the following guidelines:

Analytics and reports

Any demographic reports produced using this data will be used to determine a better understanding of local views on the proposed airport DCO. Where you have indicated your acceptance to be included in submissions to the UK Planning Inspectorate, we will collate your response with all other such businesses and share your response with them and this may be published on the relevant section of the [UK Planning Inspectorate website](#). If you have indicated that you do not wish your submission to be

published.

Future updates

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We do not share any information on this form with any third parties other than those mentioned above.



Manston Cargo Hub - Business Impact Survey

Position / Job Title

About you

Your Name

Email

About your business

Name of Business

Number of employees

Nature of business

How important is this type of custom to your business

Inbound Tourists	crucial
Hospitality services (incl. F&B, cafe culture etc)	very important
Inward Investment (incl. business and residential relocation)	Somewhat important
Family-friendly services	crucial
Professional / business-to-business services	crucial
Retail	crucial
Arts, culture and leisure	crucial
Outdoor living and activities e.g. beach, park, 'cafe culture', Active Ramsgate, playing fields etc	very important

Manston cargo hub consultation

Do you feel you have been fully informed about the Developer's plans for the air cargo hub at Manston?

No

Do you feel fully informed about the potential impacts of the cargo hub on you and your business?

No

Have you been contacted by the air cargo hub developer, RiverOak Strategic Partners (RSP) about its plans?

No

Possible impacts

Which of these cargo hub impacts do you think might affect you and your business?

Aircraft noise	Critical Impact
Flight frequency	Critical Impact
Pollution	Critical Impact
More HGVs on roads	Critical Impact
More fuel tankers on roads	Critical Impact
Impact on tourists	Critical Impact
Residents/customers relocating	Critical Impact
Night Flights	Critical Impact

Financial impacts

Mitigation

Which mitigation measures do you think you may need to put in place for your business in the event the DCO is granted?

Relocation

Can you provide an estimate - rough or exact - of how much you expect such mitigation might cost for your business?

£100,000

Who do you think will pay for any such mitigation that might be required?

You/your business

Your voice

Do you have any cause for concern about publicly expressing your views about the proposed air cargo hub?

Not sure

If you are concerned, please state why (tick any that applies)

Potential customer/client reaction

Fear of aggressive comments/concerns or blacklisting on social media

Your comments

What do you think of the air cargo hub proposal? How do you think it might impact on Ramsgate and on you or your business - either positively or negatively?

I think it is a myth that the air cargo hub will provide job opportunities. There may be a few jobs available, but this will have a very low impact on local employment.

I believe that a development such as the one previously proposed where a new train stop, schools, leisure services, housing and other infrastructure would be put at the Manston site would be beneficial to Thanet economically, socially and environmentally.

I am very concerned about the impact of noise and air pollution on mine and my family's health as well as on my business. I will consider leaving the area if this goes ahead.

Thousands of individuals and businesses have already made public representations about their views on the Planning Inspectorate website. We would love to be able to add your voice, comments and opinions raised in this form to this. Please tick below if you are happy to do this

Yes - but please remove name of business/email address and submit anonymously

Privacy notice and further contact

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Manston Cargo Hub - Business Impact Survey

Position / Job Title

Owner, Albion House Hotel, Ramsgate

About you

Your Name

[REDACTED]

Email

[REDACTED]

About your business

Name of Business

Albion House, Ramsgate

Company Website

www.albionhouseramsgate.co.uk

Number of employees

20-30

Nature of business

How important is this type of custom to your business

Inbound Tourists	crucial
Hospitality services (incl. F&B, cafe culture etc)	crucial
Inward Investment (incl. business and residential relocation)	very important
Family-friendly services	very important
Professional / business-to-business services	very important
Retail	Somewhat important
Arts, culture and leisure	Somewhat important
Outdoor living and activities e.g. beach, park, 'cafe culture', Active Ramsgate, playing fields etc	very important

Manston cargo hub consultation

Do you feel you have been fully informed about the Developer's plans for the air cargo hub at Manston?

No

Do you feel fully informed about the potential impacts of the cargo hub on you and your business?

Yes

Have you been contacted by the air cargo hub developer, RiverOak Strategic Partners (RSP) about its plans?

No

Possible impacts

Which of these cargo hub impacts do you think might affect you and your business?

Aircraft noise	Critical Impact
Flight frequency	Critical Impact
Pollution	Significant impact
More HGVs on roads	Significant impact
More fuel tankers on roads	Some impact
Impact on tourists	Critical Impact
Residents/customers relocating	Significant impact
Night Flights	Critical Impact

Financial impacts

Have you considered financial impact to your business (e.g. more or less customers/revenue)? If so can you quantify this?

It will have a huge impact financially

Mitigation

Which mitigation measures do you think you may need to put in place for your business in the event the DCO is granted?

Relocation

Can you provide an estimate - rough or exact - of how much you expect such mitigation might cost for your business?

It is inestimable. It would potentially mean the end of the business or a complete change of business model

Who do you think will pay for any such mitigation that might be required?

Don't know

Your voice

Do you have any cause for concern about publicly expressing your views about the proposed air cargo hub?

No

If you are concerned, please state why (tick any that applies)

Fear of aggressive comments/concerns or blacklisting on social media

Your comments

What do you think of the air cargo hub proposal? How do you think it might impact on Ramsgate and on you or your business - either positively or negatively?

Guests of mine will not return and TripAdvisor will crucify the business in-line which many people make a decision to purchase on

Thousands of individuals and businesses have already made public representations about their views on the Planning Inspectorate website. We would love to be able to add your voice, comments and opinions raised in this form to this. Please tick below if you are happy to do this

Yes - happy for the name of my business to be included (email address will be withheld)

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Yes, I agree

I would like Love Ramsgate to keep me informed about other campaigns, local issues and/or events that might be of interest

Yes, please keep me informed

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Manston Cargo Hub - Business Impact Survey

Position / Job Title

[REDACTED]

About you

Your Name

[REDACTED]

Email

[REDACTED]

Twitter handle (if any)

[REDACTED]

About your business

Name of Business

[REDACTED]

Company Website

[REDACTED]

Number of employees

☐

Nature of business

How important is this type of custom to your business

Inbound Tourists	Somewhat important
Hospitality services (incl. F&B, cafe culture etc)	Not very important
Inward Investment (incl. business and residential relocation)	Somewhat important
Family-friendly services	very important
Professional / business-to-business services	very important
Retail	Somewhat important
Arts, culture and leisure	very important
Outdoor living and activities e.g. beach, park, 'cafe culture', Active Ramsgate, playing fields etc	very important

Manston cargo hub consultation

Do you feel you have been fully informed about the Developer's plans for the air cargo hub at Manston?

No

Do you feel fully informed about the potential impacts of the cargo hub on you and your business?

No

Have you been contacted by the air cargo hub developer, RiverOak Strategic Partners (RSP) about its plans?

No

Possible impacts

Which of these cargo hub impacts do you think might affect you and your business?

Aircraft noise	Critical Impact
Flight frequency	Critical Impact
Pollution	Critical Impact
More HGVs on roads	Significant impact
More fuel tankers on roads	Significant impact
Impact on tourists	Significant impact
Residents/customers relocating	Significant impact
Night Flights	Critical Impact

Financial impacts

Have you considered financial impact to your business (e.g. more or less customers/revenue)? If so can you quantify this?

The financial impact would be dire. I would not be able to conduct in-depth interviews of a highly sensitive nature with plane noise stopping conversation several times an hour. My home is my office and its value would inevitably decrease.

Mitigation

Which mitigation measures do you think you may need to put in place for your business in the event the DCO is granted?

Relocation

Can you provide an estimate - rough or exact - of how much you expect such mitigation might cost for your business?

I would anticipate a substantial decrease in property value and estimate a rough loss of £150k

Who do you think will pay for any such mitigation that might be required?

The airport developer

Your voice

Do you have any cause for concern about publicly expressing your views about the proposed air cargo hub?

Yes

If you are concerned, please state why (tick any that applies)

Potential customer/client reaction

Fear of aggressive comments/concerns or blacklisting on social media

Reaction from local council, councillors or MPs

If "other", please provide a short explanation ...

Very happy for this to be used in statistics, but I feel the pro-Manston campaign is getting increasingly vindictive. Also don't want to lose good relationship with Thanet client base

Your comments

What do you think of the air cargo hub proposal? How do you think it might impact on Ramsgate and on you or your business - either positively or negatively?

I believe a 24/7 cargo hub would have a catastrophic effect on Ramsgate's environment, economy and people. The regeneration of the town and its buildings would cease because no one with a choice would opt to live, visit, weekend or holiday under a flight path. RSP have been in dereliction of duty from the start and no one who has read their patchy and inconsistent proposals or heard their inadequate, ever-changing submissions has even one degree of trust in them.

Thousands of individuals and businesses have already made public representations about their views on the Planning Inspectorate website. We would love to be able to add your voice, comments and opinions raised in this form to this. Please tick below if you are happy to do this

Yes - but please remove name of business/email address and submit anonymously

Privacy notice and further contact

I have read, understood and agree to the privacy notice (see below)

Yes, I agree

I would like Love Ramsgate to keep me informed about other campaigns, local issues and/or events that might be of interest

Yes, please keep me informed

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Manston Cargo Hub - Business Impact Survey

Position / Job Title

Director

About you

Your Name

[REDACTED]

Email

[REDACTED]

About your business

Name of Business

Lime Interactive Ltd

Number of employees

0-9

Nature of business

How important is this type of custom to your business

Inbound Tourists	crucial
Hospitality services (incl. F&B, cafe culture etc)	crucial
Inward Investment (incl. business and residential relocation)	crucial
Family-friendly services	crucial
Professional / business-to-business services	very important
Retail	very important
Arts, culture and leisure	crucial
Outdoor living and activities e.g. beach, park, 'cafe culture', Active Ramsgate, playing fields etc	crucial

Manston cargo hub consultation

Do you feel you have been fully informed about the Developer's plans for the air cargo hub at Manston?

No

Do you feel fully informed about the potential impacts of the cargo hub on you and your business?

No

Have you been contacted by the air cargo hub developer, RiverOak Strategic Partners (RSP) about its plans?

No

Possible impacts

Which of these cargo hub impacts do you think might affect you and your business?

Aircraft noise	Critical Impact
Flight frequency	Critical Impact
Pollution	Critical Impact
More HGVs on roads	Significant impact
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Impact on tourists	Critical Impact
Residents/customers relocating	Critical Impact
Night Flights	Critical Impact

Financial impacts

Have you considered financial impact to your business (e.g. more or less customers/revenue)? If so can you quantify this?

We have not had sufficient information even to begin to ascertain the impact. Can you help us with this? We have had no indication from either the Council or the parties to this application as to the impact on us.

Mitigation

Which mitigation measures do you think you may need to put in place for your business in the event the DCO is granted?

Noise insulation, (windows, loft etc.)

Mitigation for air pollution (ventilation, air conditioning etc.)

Relocation

Can you provide an estimate - rough or exact - of how much you expect such mitigation might cost for your business?

£600,000

Who do you think will pay for any such mitigation that might be required?

The airport developer

Your voice

Do you have any cause for concern about publicly expressing your views about the proposed air cargo hub?

Not sure

If you are concerned, please state why (tick any that applies)

Other

If "other", please provide a short explanation ...

The applicants, RSP, seem to find any opposition to their plans offensive. Our local MPs are in favour of the development, so there are no people of significance to whom we can voice our concerns. The local councils also seem not to care.

Your comments

What do you think of the air cargo hub proposal? How do you think it might impact on Ramsgate and on you or your business - either positively or negatively?

I think the hub would be a disaster. Ramsgate is a beautiful town and it thrives as a quiet resort with beautiful beaches, away from the hustle of London and the busy south east. An active cargo hub with planes passing over so low would ruin its ambience and put paid to its increasingly successful tourist industry and cafe culture. Manston has not been successful as an airport, despite huge private and public investment. I see nothing that has changed, in that regard. Tony Freudmann has tried to make a success of it in the past and failed. I see no reason why he should succeed now.

Thousands of individuals and businesses have already made public representations about their views on the Planning Inspectorate website. We would love to be able to add your voice, comments and opinions raised in this form to this. Please tick below if you are happy to do this

Yes - happy for the name of my business to be included (email address will be withheld)

Privacy notice and further contact

I have read, understood and agree to the privacy notice (see below)

Yes, I agree

I would like Love Ramsgate to keep me informed about other campaigns, local issues and/or events that might be of interest

Yes, please keep me informed

PRIVACY NOTICE

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Future updates

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We do not share any information on this form with any third parties other than those mentioned above.



Manston Cargo Hub - Business Impact Survey

Position / Job Title

[REDACTED]

About you

Your Name

[REDACTED]

Email

[REDACTED]

Twitter handle (if any)

[REDACTED]

About your business

Name of Business

[REDACTED]

Company Website

[REDACTED]

Number of employees

☐

Nature of business

How important is this type of custom to your business

Inbound Tourists	Somewhat important
Hospitality services (incl. F&B, cafe culture etc)	Not very important
Inward Investment (incl. business and residential relocation)	Not very important
Family-friendly services	Somewhat important
Professional / business-to-business services	Somewhat important
Retail	very important
Arts, culture and leisure	crucial
Outdoor living and activities e.g. beach, park, 'cafe culture', Active Ramsgate, playing fields etc	Not very important

Manston cargo hub consultation

Do you feel you have been fully informed about the Developer's plans for the air cargo hub at Manston?

No

Do you feel fully informed about the potential impacts of the cargo hub on you and your business?

No

Have you been contacted by the air cargo hub developer, RiverOak Strategic Partners (RSP) about its plans?

No

Possible impacts

Which of these cargo hub impacts do you think might affect you and your business?

Aircraft noise	Some impact
Flight frequency	Some impact
Pollution	Some impact
More HGVs on roads	Low impact
More fuel tankers on roads	Low impact
Impact on tourists	Some impact
Residents/customers relocating	Some impact
Night Flights	Some impact

Financial impacts

Have you considered financial impact to your business (e.g. more or less customers/revenue)? If so can you quantify this?

Not considered it.

Mitigation

Which mitigation measures do you think you may need to put in place for your business in the event the DCO is granted?

Noise insulation, (windows, loft etc.)

Who do you think will pay for any such mitigation that might be required?

Don't know

Your voice

Do you have any cause for concern about publicly expressing your views about the proposed air cargo hub?

Not sure

Your comments

What do you think of the air cargo hub proposal? How do you think it might impact on Ramsgate and on you or your business - either positively or negatively?

Concerned o. The health of our homes, in the past done flights have made the house shake, if that is to become regular, how will the building cope? Can't afford works to mend. Also what the impact on the wildlife with the pollution

Thousands of individuals and businesses have already made public representations about their views on the Planning Inspectorate website. We would love to be able to add your voice, comments and opinions raised in this form to this. Please tick below if you are happy to do this

Yes - but please remove name of business/email address and submit anonymously

Privacy notice and further contact

I have read, understood and agree to the privacy notice (see below)

Yes, I agree

I would like Love Ramsgate to keep me informed about other campaigns, local issues and/or events that might be of interest

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Manston Cargo Hub - Business Impact Survey

[Redacted text block]

[Redacted]	[Redacted]
[Redacted]	[Redacted]
[Redacted]	[Redacted]
[Redacted]	[Redacted]
[Redacted]	[Redacted]
[Redacted]	[Redacted]
[Redacted]	[Redacted]
[Redacted]	[Redacted]

[Redacted text block]

If you are concerned, please state why (tick any that applies)

[Redacted]

[Redacted]

[Redacted]

[Redacted] you think of the air cargo hub proposal? How do you think it might impact on Ramsgate and on you or your business - either positively or negatively?

[Redacted]

Thousands of individuals and businesses have already made public representations about their views on the Planning Inspectorate website. We would love to be able to add your voice, comments and opinions raised in this form to this. Please tick below if you are happy to do this

No, please do not publish any of my responses

Privacy notice and further contact

I have read, understood and agree to the privacy notice (see below)

Yes, I agree

I would like Love Ramsgate to keep me informed about other campaigns, local issues and/or events that might be of interest

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Manston Cargo Hub - Business Impact Survey

About you

Your Name

Email

About your business

Name of Business

Location

Company Website

Number of employees

Nature of business

How important is this type of custom to your business

Inbound Tourists	Somewhat important
Hospitality services (incl. F&B, cafe culture etc)	Somewhat important
Inward Investment (incl. business and residential relocation)	crucial
Family-friendly services	Somewhat important
Professional / business-to-business services	crucial
Retail	Somewhat important
Arts, culture and leisure	crucial
Outdoor living and activities e.g. beach, park, 'cafe culture', Active Ramsgate, playing fields etc	Somewhat important

Manston cargo hub consultation

Do you feel you have been fully informed about the Developer's plans for the air cargo hub at Manston?

Do you feel fully informed about the potential impacts of the cargo hub on you and your business?

Yes

Have you been contacted by the air cargo hub developer, RiverOak Strategic Partners (RSP) about its plans?

No

Possible impacts

Which of these cargo hub impacts do you think might affect you and your business?

Aircraft noise	Significant impact
Flight frequency	Significant impact
Pollution	Significant impact
More HGVs on roads	Some impact
More fuel tankers on roads	Low impact
Impact on tourists	Significant impact
Residents/customers relocating	Critical Impact
Night Flights	Significant impact

Financial impacts

Have you considered financial impact to your business (e.g. more or less customers/revenue)? If so can you quantify this?

If clients no longer move to Ramsgate and rennovate this would lead to an approx. reduction in turnover of £70-100K turnover per year.

Mitigation

Which mitigation measures do you think you may need to put in place for your business in the event the DCO is granted?

Relocation

Can you provide an estimate - rough or exact - of how much you expect such mitigation might cost for your business?

Relocation of staff and business to Canterbury or Dover / Folkestone

Who do you think will pay for any such mitigation that might be required?

You/your business

Your voice

Do you have any cause for concern about publicly expressing your views about the proposed air cargo hub?

Not sure

If you are concerned, please state why (tick any that applies)

Potential customer/client reaction

Reaction from local council, councillors or MPs

Your comments

What do you think of the air cargo hub proposal? How do you think it might impact on Ramsgate and on you or your business - either positively or negatively?

Too many planes and too much noise.

The likely level of noise disturbance will be 3-5km from the end of the runway. This encompasses the majority of the central harbour area and many listed buildings.

Much of our work is involved in design work connected to renovations in this area, currently all privately financed. This will likely stop investment with people moving and or investing in other places.

Thousands of individuals and businesses have already made public representations about their views on the Planning Inspectorate website. We would love to be able to add your voice, comments and opinions raised in this form to this. Please tick below if you are happy to do this

Yes - but please remove name of business/email address and submit anonymously

Privacy notice and further contact

I have read, understood and agree to the privacy notice (see below)

Yes, I agree

I would like Love Ramsgate to keep me informed about other campaigns, local issues and/or events that might be of interest

No thanks

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Future updates

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Manston Cargo Hub - Business Impact Survey

Position / Job Title

[REDACTED]

About you

Your Name

[REDACTED]

Email

[REDACTED]

About your business

Name of Business

[REDACTED]

Company Website

[REDACTED]

Number of employees

[REDACTED]

Nature of business

How important is this type of custom to your business

Inbound Tourists	
Hospitality services (incl. F&B, cafe culture etc)	
Inward Investment (incl. business and residential relocation)	crucial
Family-friendly services	
Professional / business-to-business services	
Retail	
Arts, culture and leisure	
Outdoor living and activities e.g. beach, park, 'cafe culture', Active Ramsgate, playing fields etc	

Manston cargo hub consultation

Do you feel you have been fully informed about the Developer's plans for the air cargo hub at Manston?

No

Do you feel fully informed about the potential impacts of the cargo hub on you and your business?

Yes

Have you been contacted by the air cargo hub developer, RiverOak Strategic Partners (RSP) about its plans?

No

Possible impacts

Which of these cargo hub impacts do you think might affect you and your business?

Aircraft noise	Critical Impact
Flight frequency	Critical Impact
Pollution	Critical Impact
More HGVs on roads	Critical Impact
More fuel tankers on roads	Critical Impact
Impact on tourists	Critical Impact
Residents/customers relocating	Critical Impact
Night Flights	Critical Impact

Financial impacts

Have you considered financial impact to your business (e.g. more or less customers/revenue)? If so can you quantify this?

We are Estate and Lettings Agents. Hard to quantify because we are also caught up in the realms of Brexit and have been to a lesser extent since two weeks before the 23rd June 2016. Previously, when the airport was a lot quieter than is anticipated if Manston reopens as a Cargo Hub, we could not hear as the planes went over our building, in fact, sometimes they were so low we had to duck, even though we were inside the building.

Mitigation

Which mitigation measures do you think you may need to put in place for your business in the event the DCO is granted?

Relocation

Can you provide an estimate - rough or exact - of how much you expect such mitigation might cost for your business?

Not known

Who do you think will pay for any such mitigation that might be required?

Don't know

Your voice

Do you have any cause for concern about publicly expressing your views about the proposed air cargo hub?

Yes

If you are concerned, please state why (tick any that applies)

Fear of aggressive comments/concerns or blacklisting on social media

Your comments

What do you think of the air cargo hub proposal? How do you think it might impact on Ramsgate and on you or your business - either positively or negatively?

It will be a negative impact if it goes ahead. We have noticed a huge difference with just the Fire Station moving out of the town and not blaring its sirens as it passed our building. We won't be able to hold phone conversations or even discuss matters in the office with potential buyers, sellers, Landlords or renters. Our work experience will become a nightmare and our home life too as, I work and live under the flight path.

Thousands of individuals and businesses have already made public representations about their views on the Planning Inspectorate website. We would love to be able to add your voice, comments and opinions raised in this form to this. Please tick below if you are happy to do this

Yes - but please remove name of business/email address and submit anonymously

Privacy notice and further contact

I have read, understood and agree to the privacy notice (see below)

Yes, I agree

I would like Love Ramsgate to keep me informed about other campaigns, local issues and/or events that might be of interest

Yes, please keep me informed

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Manston Cargo Hub - Business Impact Survey

Position / Job Title

Business owner

About you

Your Name

[REDACTED]

Email

[REDACTED]

Twitter handle (if any)

[REDACTED]

About your business

Name of Business

Educational Life CIC

Company Website

Educational-life.org

Number of employees

0-9

Nature of business

How important is this type of custom to your business

Inbound Tourists	Not very important
Hospitality services (incl. F&B, cafe culture etc)	Somewhat important
Inward Investment (incl. business and residential relocation)	very important
Family-friendly services	very important
Professional / business-to-business services	very important
Retail	Somewhat important
Arts, culture and leisure	very important
Outdoor living and activities e.g. beach, park, 'cafe culture', Active Ramsgate, playing fields etc	crucial

Manston cargo hub consultation

Do you feel you have been fully informed about the Developer's plans for the air cargo hub at Manston?

No

Do you feel fully informed about the potential impacts of the cargo hub on you and your business?

No

Have you been contacted by the air cargo hub developer, RiverOak Strategic Partners (RSP) about its plans?

No

Possible impacts

Which of these cargo hub impacts do you think might affect you and your business?

Aircraft noise	No impact
Flight frequency	No impact
Pollution	No impact
More HGVs on roads	No impact
More fuel tankers on roads	No impact
Impact on tourists	No impact
Residents/customers relocating	Low impact
Night Flights	No impact

Financial impacts

Have you considered financial impact to your business (e.g. more or less customers/revenue)? If so can you quantify this?

I do not believe the hub will have any effect on my business so the impact would be minimal - none.

Mitigation

Can you provide an estimate - rough or exact - of how much you expect such mitigation might cost for your business?

N/A

Who do you think will pay for any such mitigation that might be required?

You/your business

Your voice

Do you have any cause for concern about publicly expressing your views about the proposed air cargo hub?

No

Your comments

What do you think of the air cargo hub proposal? How do you think it might impact on Ramsgate and on you or your business - either positively or negatively?

I do not know enough about the latest proposal to make an informed decision.

Thousands of individuals and businesses have already made public representations about their views on the Planning Inspectorate website. We would love to be able to add your voice, comments and opinions raised in this form to this. Please tick below if you are happy to do this

Yes - happy for the name of my business to be included
(email address will be withheld)

Privacy notice and further contact

I have read, understood and agree to the privacy notice (see below)

Yes, I agree

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Manston Cargo Hub - Business Impact Survey

Position / Job Title

Director

About you

Your Name

[REDACTED]

Email

[REDACTED]

About your business

Name of Business

Fresh Produce

Location

Ramsgate

Company Website

www.fresh-produce.co.uk

Number of employees

0-9

Nature of business

How important is this type of custom to your business

Inbound Tourists	
Hospitality services (incl. F&B, cafe culture etc)	
Inward Investment (incl. business and residential relocation)	
Family-friendly services	
Professional / business-to-business services	Not very important
Retail	
Arts, culture and leisure	
Outdoor living and activities e.g. beach, park, 'cafe culture', Active Ramsgate, playing fields etc	

Manston cargo hub consultation

Do you feel you have been fully informed about the Developer's plans for the air cargo hub at Manston?

No

Do you feel fully informed about the potential impacts of the cargo hub on you and your business?

Yes

Have you been contacted by the air cargo hub developer, RiverOak Strategic Partners (RSP) about its plans?

No

Possible impacts

Which of these cargo hub impacts do you think might affect you and your business?

Aircraft noise	Some impact
Flight frequency	Significant impact
Pollution	Critical Impact
More HGVs on roads	Some impact
More fuel tankers on roads	Some impact
Impact on tourists	Critical Impact
Residents/customers relocating	Critical Impact
Night Flights	Critical Impact

Financial impacts

Have you considered financial impact to your business (e.g. more or less customers/revenue)? If so can you quantify this?

N/A

Mitigation

Which mitigation measures do you think you may need to put in place for your business in the event the DCO is granted?

Noise insulation, (windows, loft etc.)

Mitigation for air pollution (ventilation, air conditioning etc.)

Relocation

Can you provide an estimate - rough or exact - of how much you expect such mitigation might cost for your business?

Anything between £20k if we do not relocate and £150k if we do.

Who do you think will pay for any such mitigation that might be required?

You/your business

Your voice

Do you have any cause for concern about publicly expressing your views about the proposed air cargo hub?

No

Your comments

What do you think of the air cargo hub proposal? How do you think it might impact on Ramsgate and on you or your business - either positively or negatively?

The Cargo hub is an appalling proposition for Ramsgate and the people who live here. For the sake of a handful of job it will potential destroy the area and it's new found growth and attraction.

Company greed is more important than the destruction of a wonderful warm community and home to tens of thousands of people.

Thousands of individuals and businesses have already made public representations about their views on the Planning Inspectorate website. We would love to be able to add your voice, comments and opinions raised in this form to this. Please tick below if you are happy to do this

Yes - happy for the name of my business to be included (email address will be withheld)

Privacy notice and further contact

I have read, understood and agree to the privacy notice (see below)

Yes, I agree

I would like Love Ramsgate to keep me informed about other campaigns, local issues and/or events that might be of interest

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Manston Cargo Hub - Business Impact Survey

Position / Job Title

[REDACTED]

About you

Your Name

[REDACTED]

Email

[REDACTED]

Twitter handle (if any)

[REDACTED]

About your business

Name of Business

[REDACTED]

Location

Ramsgate

Number of employees

[REDACTED]

Nature of business

How important is this type of custom to your business

Inbound Tourists	Not very important
Hospitality services (incl. F&B, cafe culture etc)	Not very important
Inward Investment (incl. business and residential relocation)	very important
Family-friendly services	crucial
Professional / business-to-business services	Somewhat important
Retail	
Arts, culture and leisure	very important
Outdoor living and activities e.g. beach, park, 'cafe culture', Active Ramsgate, playing fields etc	Somewhat important

Manston cargo hub consultation

Do you feel you have been fully informed about the Developer's plans for the air cargo hub at Manston?

No

Do you feel fully informed about the potential impacts of the cargo hub on you and your business?

No

Have you been contacted by the air cargo hub developer, RiverOak Strategic Partners (RSP) about its plans?

No

Possible impacts

Which of these cargo hub impacts do you think might affect you and your business?

Aircraft noise	Critical Impact
Flight frequency	Critical Impact
Pollution	Significant impact
More HGVs on roads	Significant impact
More fuel tankers on roads	Significant impact
Impact on tourists	Low impact
Residents/customers relocating	Critical Impact
Night Flights	Some impact

Financial impacts

Have you considered financial impact to your business (e.g. more or less customers/revenue)? If so can you quantify this?

Please note that I am not a spokesperson for the school. I personally do not feel that there would be a financial impact as we are not a business however if our cohorts move away then we will suffer from low roll = less funding. If we need to do things such as soundproof the school to avoid learning disruption from noise pollution we would need additional funding (note again my personal opinion - you would need to contact a more senior member of staff for the schools point of view)

Mitigation

Which mitigation measures do you think you may need to put in place for your business in the event the DCO is granted?

Noise insulation, (windows, loft etc.)

Mitigation for air pollution (ventilation, air conditioning etc.)

Can you provide an estimate - rough or exact - of how much you expect such mitigation might cost for your business?

no idea but would need special/additional funding

Who do you think will pay for any such mitigation that might be required?

The airport developer

Your voice

Do you have any cause for concern about publicly expressing your views about the proposed air cargo hub?

Yes

If you are concerned, please state why (tick any that applies)

Other

If "other", please provide a short explanation ...

I would not wish to be seen as a spokesperson for the school.

Your comments

What do you think of the air cargo hub proposal? How do you think it might impact on Ramsgate and on you or your business - either positively or negatively?

Ramsgate is somewhat a deprived area. If the hub was to bring more investment, better services and opportunities then that is a positive. As a teacher my biggest concern would be to loss of learning due to the sound issues and visual distractions the planes would bring. I would worry that my commute into Thanet would significantly increase in time and be unmanageable.

Thousands of individuals and businesses have already made public representations about their views on the Planning Inspectorate website. We would love to be able to add your voice, comments and opinions raised in this form to this. Please tick below if you are happy to do this

Yes - but please remove name of business/email address and submit anonymously

Privacy notice and further contact

I have read, understood and agree to the privacy notice (see below)

Yes, I agree

I would like Love Ramsgate to keep me informed about other campaigns, local issues and/or events that might be of interest

Yes, please keep me informed

PRIVACY NOTICE

General

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Love Ramsgate Ltd is a company limited by guarantee, registered in England under company number 08413566. We have no commercial interests in the proposed airport or in any rival developments on the



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Our use of user data

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Analytics and reports

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Future updates

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We do not share any information on this form with any third parties other than those mentioned above.



Manston Cargo Hub - Business Impact Survey

Position / Job Title

Owner

About you

Your Name

[REDACTED]

Email

[REDACTED]

About your business

Name of Business

Project Procurement Services

Company Website

NA

Nature of business

How important is this type of custom to your business

Inbound Tourists	
Hospitality services (incl. F&B, cafe culture etc)	
Inward Investment (incl. business and residential relocation)	
Family-friendly services	
Professional / business-to-business services	Somewhat important
Retail	
Arts, culture and leisure	
Outdoor living and activities e.g. beach, park, 'cafe culture', Active Ramsgate, playing fields etc	

Manston cargo hub consultation

Do you feel you have been fully informed about the Developer's plans for the air cargo hub at Manston?

Yes

Do you feel fully informed about the potential impacts of the cargo hub on you and your business?

Yes

Have you been contacted by the air cargo hub developer, RiverOak Strategic Partners (RSP) about its plans?

Yes

Possible impacts

Which of these cargo hub impacts do you think might affect you and your business?

Aircraft noise	No impact
Flight frequency	
Pollution	Low impact
More HGVs on roads	Low impact
More fuel tankers on roads	Low impact
Impact on tourists	No impact
Residents/customers relocating	No impact
Night Flights	No impact

Financial impacts

Have you considered financial impact to your business (e.g. more or less customers/revenue)? If so can you quantify this?

It will enhance my business ,by making it more accessible , will provide my business with better JIT electronic components and products with its cargo , and bring greater customer satisfaction

Mitigation

Can you provide an estimate - rough or exact - of how much you expect such mitigation might cost for your business?

None

Your voice

Do you have any cause for concern about publicly expressing your views about the proposed air cargo hub?

No

If you are concerned, please state why (tick any that applies)

Other

If "other", please provide a short explanation ...

Nasty reactions by those against the airport reopening at the open hearings by intimidation ,namely clapping ,coughing and other unsavoury noises . I do not anticipate you will publish this [REDACTED]

Your comments

What do you think of the air cargo hub proposal? How do you think it might impact on Ramsgate

and on you or your business - either positively or negatively?

Positively

Thousands of individuals and businesses have already made public representations about their views on the Planning Inspectorate website. We would love to be able to add your voice, comments and opinions raised in this form to this. Please tick below if you are happy to do this

Yes - happy for the name of my business to be included
(email address will be withheld)

Privacy notice and further contact

I have read, understood and agree to the privacy notice (see below)

Yes, I agree

I would like Love Ramsgate to keep me informed about other campaigns, local issues and/or events that might be of interest

No thanks

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We do not share any information on this form with any third parties other than those mentioned above.



Manston Cargo Hub - Business Impact Survey

About you

Your Name

[REDACTED]

Email

[REDACTED]

About your business

Name of Business

Eats 'n' Beats cafe

Company Website

Www.eatsnbeats.cafe

Number of employees

0-9

Nature of business

How important is this type of custom to your business

Inbound Tourists	crucial
Hospitality services (incl. F&B, cafe culture etc)	crucial
Inward Investment (incl. business and residential relocation)	Not very important
Family-friendly services	crucial
Professional / business-to-business services	Somewhat important
Retail	crucial
Arts, culture and leisure	crucial
Outdoor living and activities e.g. beach, park, 'cafe culture', Active Ramsgate, playing fields etc	crucial

Manston cargo hub consultation

Do you feel you have been fully informed about the Developer's plans for the air cargo hub at Manston?

No

Do you feel fully informed about the potential impacts of the cargo hub on you and your business?

No

Have you been contacted by the air cargo hub developer, RiverOak Strategic Partners (RSP) about its plans?

No

Possible impacts

Which of these cargo hub impacts do you think might affect you and your business?

Aircraft noise	Critical Impact
Flight frequency	Critical Impact
Pollution	Critical Impact
More HGVs on roads	Critical Impact
More fuel tankers on roads	Critical Impact
Impact on tourists	Critical Impact
Residents/customers relocating	Critical Impact
Night Flights	Critical Impact

Financial impacts

Have you considered financial impact to your business (e.g. more or less customers/revenue)? If so can you quantify this?

Immense impact.

Mitigation

Which mitigation measures do you think you may need to put in place for your business in the event the DCO is granted?

Noise insulation, (windows, loft etc.)

Mitigation for air pollution (ventilation, air conditioning etc.)

Can you provide an estimate - rough or exact - of how much you expect such mitigation might cost for your business?

We are a small cafe /bar that relays heavily on an outside courtyard for seating. Our investment in this business has been immense and very recent.

Who do you think will pay for any such mitigation that might be required?

Don't know

Your voice

Do you have any cause for concern about publicly expressing your views about the proposed air cargo hub?

No

Your comments

What do you think of the air cargo hub proposal? How do you think it might impact on Ramsgate and on you or your business - either positively or negatively?

100% negative impact. Noise, pollution, safety.

Thousands of individuals and businesses have already made public representations about their views on the Planning Inspectorate website. We would love to be able to add your voice, comments and opinions raised in this form to this. Please tick below if you are happy to do this

Yes - happy for the name of my business to be included (email address will be withheld)

Privacy notice and further contact

I have read, understood and agree to the privacy notice (see below)

Yes, I agree

I would like Love Ramsgate to keep me informed about other campaigns, local issues and/or events that might be of interest

Yes, please keep me informed

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We do not share any information on this form with any third parties other than those mentioned above.



Manston Cargo Hub - Business Impact Survey

About you

Your Name

[REDACTED]

Email

[REDACTED]

Twitter handle (if any)

[REDACTED]

About your business

Name of Business

Elegantly Papered Ltd

Company Website

elegantlypapered.com

Number of employees

0-9

Nature of business

How important is this type of custom to your business

Inbound Tourists	Somewhat important
Hospitality services (incl. F&B, cafe culture etc)	crucial
Inward Investment (incl. business and residential relocation)	Somewhat important
Family-friendly services	Somewhat important
Professional / business-to-business services	very important
Retail	Somewhat important
Arts, culture and leisure	crucial
Outdoor living and activities e.g. beach, park, 'cafe culture', Active Ramsgate, playing fields etc	crucial

Manston cargo hub consultation

Do you feel you have been fully informed about the Developer's plans for the air cargo hub at Manston?

No

Do you feel fully informed about the potential impacts of the cargo hub on you and your business?

No

Have you been contacted by the air cargo hub developer, RiverOak Strategic Partners (RSP) about its plans?

No

Possible impacts

Which of these cargo hub impacts do you think might affect you and your business?

Aircraft noise	Critical Impact
Flight frequency	Critical Impact
Pollution	Critical Impact
More HGVs on roads	Critical Impact
More fuel tankers on roads	Critical Impact
Impact on tourists	Critical Impact
Residents/customers relocating	Critical Impact
Night Flights	Critical Impact

Financial impacts

Have you considered financial impact to your business (e.g. more or less customers/revenue)? If so can you quantify this?

Less customers and income will result in a cargo hub nearby. In fact if it does go ahead we would move our business elsewhere. Pollution was the main reason we relocated our home and business out of London.

Mitigation

Which mitigation measures do you think you may need to put in place for your business in the event the DCO is granted?

Noise insulation, (windows, loft etc.)

Mitigation for air pollution (ventilation, air conditioning etc.)

Relocation

Can you provide an estimate - rough or exact - of how much you expect such mitigation might cost for your business?

£10,000+

Who do you think will pay for any such mitigation that might be required?

You/your business

Your landlord/freeholder

The airport developer

Thanet District Council

Kent Council Council

Your voice

Do you have any cause for concern about publicly expressing your views about the proposed air cargo hub?

No

Your comments

What do you think of the air cargo hub proposal? How do you think it might impact on Ramsgate and on you or your business - either positively or negatively?

Less customers and income will result in a cargo hub nearby. In fact if it does go ahead we would move our business elsewhere. Pollution was the main reason we relocated our home and business out of London.

Thousands of individuals and businesses have already made public representations about their views on the Planning Inspectorate website. We would love to be able to add your voice, comments and opinions raised in this form to this. Please tick below if you are happy to do this

Yes - happy for the name of my business to be included (email address will be withheld)

Privacy notice and further contact

I have read, understood and agree to the privacy notice (see below)

Yes, I agree

I would like Love Ramsgate to keep me informed about other campaigns, local issues and/or events that might be of interest

Yes, please keep me informed

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We do not share any information on this form with any third parties other than those mentioned above.



Manston Cargo Hub - Business Impact Survey

About you

Your Name

Email

About your business

Name of Business

Company Website

Number of employees

Nature of business

How important is this type of custom to your business

Inbound Tourists	very important
Hospitality services (incl. F&B, cafe culture etc)	Somewhat important
Inward Investment (incl. business and residential relocation)	Not very important
Family-friendly services	Not very important
Professional / business-to-business services	Not very important
Retail	very important
Arts, culture and leisure	crucial
Outdoor living and activities e.g. beach, park, 'cafe culture', Active Ramsgate, playing fields etc	Not very important

Manston cargo hub consultation

Do you feel you have been fully informed about the Developer's plans for the air cargo hub at Manston?

No

Do you feel fully informed about the potential impacts of the cargo hub on you and your business?

Yes

Have you been contacted by the air cargo hub developer, RiverOak Strategic Partners (RSP) about its plans?

No

Possible impacts

Which of these cargo hub impacts do you think might affect you and your business?

Aircraft noise	Critical Impact
Flight frequency	Critical Impact
Pollution	Critical Impact
More HGVs on roads	Critical Impact
More fuel tankers on roads	Critical Impact
Impact on tourists	Critical Impact
Residents/customers relocating	Significant impact
Night Flights	Critical Impact

Financial impacts

Have you considered financial impact to your business (e.g. more or less customers/revenue)? If so can you quantify this?

no

Mitigation

Which mitigation measures do you think you may need to put in place for your business in the event the DCO is granted?

Noise insulation, (windows, loft etc.)

Mitigation for air pollution (ventilation, air conditioning etc.)

Can you provide an estimate - rough or exact - of how much you expect such mitigation might cost for your business?

no

Who do you think will pay for any such mitigation that might be required?

You/your business

Your voice

Do you have any cause for concern about publicly expressing your views about the proposed air cargo hub?

No

Your comments

What do you think of the air cargo hub proposal? How do you think it might impact on Ramsgate and on you or your business - either positively or negatively?

unpleasant, noisy, dirty. People won't visit, roads more difficult. lack of sleep

Thousands of individuals and businesses have already made public representations about their views on the Planning Inspectorate website. We would love to be able to add your voice, comments and opinions raised in this form to this. Please tick below if you are happy to do this

Yes - but please remove name of business/email address and submit anonymously

Privacy notice and further contact

I have read, understood and agree to the privacy notice (see below)

Yes, I agree

I would like Love Ramsgate to keep me informed about other campaigns, local issues and/or events that might be of interest

No thanks

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Manston Cargo Hub - Business Impact Survey

Position / Job Title

Director

About you

Your Name

[REDACTED]

Email

[REDACTED]

About your business

Name of Business

PatrickGeorge Ltd

Company Website

www.patrickgeorge.com

Number of employees

0-9

Nature of business

How important is this type of custom to your business

Inbound Tourists	Not very important
Hospitality services (incl. F&B, cafe culture etc)	Not very important
Inward Investment (incl. business and residential relocation)	Not very important
Family-friendly services	Not very important
Professional / business-to-business services	Somewhat important
Retail	Not very important
Arts, culture and leisure	crucial
Outdoor living and activities e.g. beach, park, 'cafe culture', Active Ramsgate, playing fields etc	Not very important

Manston cargo hub consultation

Do you feel you have been fully informed about the Developer's plans for the air cargo hub at Manston?

No

Do you feel fully informed about the potential impacts of the cargo hub on you and your business?

No

Have you been contacted by the air cargo hub developer, RiverOak Strategic Partners (RSP) about its plans?

No

Possible impacts

Which of these cargo hub impacts do you think might affect you and your business?

Aircraft noise	Critical Impact
Flight frequency	Critical Impact
Pollution	Critical Impact
More HGVs on roads	Some impact
More fuel tankers on roads	Some impact
Impact on tourists	Low impact
Residents/customers relocating	Low impact
Night Flights	Critical Impact

Financial impacts

Have you considered financial impact to your business (e.g. more or less customers/revenue)? If so can you quantify this?

No direct financial impact, but our office location would have to move as a result of airport operations and impact of noise and pollution

Mitigation

Which mitigation measures do you think you may need to put in place for your business in the event the DCO is granted?

Noise insulation, (windows, loft etc.)

Mitigation for air pollution (ventilation, air conditioning etc.)

Relocation

Can you provide an estimate - rough or exact - of how much you expect such mitigation might cost for your business?

Will look into insulation and ventilation costs but due to listed status the building might not be permitted to implement. Would be forced to relocate at significant cost.

Who do you think will pay for any such mitigation that might be required?

You/your business

Your voice

Do you have any cause for concern about publicly expressing your views about the proposed air cargo hub?

Yes

If you are concerned, please state why (tick any that applies)

Fear of aggressive comments/concerns or blacklisting on social media

Your comments

What do you think of the air cargo hub proposal? How do you think it might impact on Ramsgate and on you or your business - either positively or negatively?

It would be detrimental to Ramsgate in loss of income from tourism, and investment in property and new business set up.

For me personally it would be devastating as with my current health issues (progressive heart disease with increased risk of stroke) I couldn't stay in Ramsgate with the increased risk to stress and lack of sleep caused by night flight activity. My children are at schools in the town and would worry about the impact on their education due to noise in classrooms and also their interrupted nights.

Even without the above concerns I would be forced to move as I work from home, and our building is listed which means we wouldn't be allowed to install noise insulation which would make it unworkable as an office.

Thousands of individuals and businesses have already made public representations about their views on the Planning Inspectorate website. We would love to be able to add your voice, comments and opinions raised in this form to this. Please tick below if you are happy to do this

Yes - happy for the name of my business to be included (email address will be withheld)

Privacy notice and further contact

I have read, understood and agree to the privacy notice (see below)

Yes, I agree

I would like Love Ramsgate to keep me informed about other campaigns, local issues and/or events that might be of interest

No thanks

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Manston Cargo Hub - Business Impact Survey

Position / Job Title

Record producer / Recording engineer

About you

Your Name

[REDACTED]

Email

[REDACTED]

About your business

Name of Business

[REDACTED]

Company Website

various

Number of employees

0-9

Nature of business

How important is this type of custom to your business

Inbound Tourists	Not very important
Hospitality services (incl. F&B, cafe culture etc)	Somewhat important
Inward Investment (incl. business and residential relocation)	Not very important
Family-friendly services	Somewhat important
Professional / business-to-business services	Not very important
Retail	Somewhat important
Arts, culture and leisure	very important
Outdoor living and activities e.g. beach, park, 'cafe culture', Active Ramsgate, playing fields etc	Somewhat important

Manston cargo hub consultation

Do you feel you have been fully informed about the Developer's plans for the air cargo hub at Manston?

No

Do you feel fully informed about the potential impacts of the cargo hub on you and your business?

No

Have you been contacted by the air cargo hub developer, RiverOak Strategic Partners (RSP) about its plans?

No

Possible impacts

Which of these cargo hub impacts do you think might affect you and your business?

Aircraft noise	Critical Impact
Flight frequency	Critical Impact
Pollution	Significant impact
More HGVs on roads	Critical Impact
More fuel tankers on roads	Critical Impact
Impact on tourists	Low impact
Residents/customers relocating	Significant impact
Night Flights	Critical Impact

Financial impacts

Have you considered financial impact to your business (e.g. more or less customers/revenue)? If so can you quantify this?

I would need to relocate my business elsewhere entirely.

Mitigation

Which mitigation measures do you think you may need to put in place for your business in the event the DCO is granted?

Relocation

Can you provide an estimate - rough or exact - of how much you expect such mitigation might cost for your business?

Very difficult to estimate. I would need to leave Ramsgate, and I have no idea where I would be able to relocate to.

Who do you think will pay for any such mitigation that might be required?

You/your business

Don't know

Your voice

Do you have any cause for concern about publicly expressing your views about the proposed air cargo hub?

No

Your comments

What do you think of the air cargo hub proposal? How do you think it might impact on Ramsgate and on you or your business - either positively or negatively?

My business is sound recording, and therefore could not function with regular noise pollution on this scale. I would need to relocate away from Ramsgate. I moved to the town three years ago, and I have clients from all around the world whom I have just begun to persuade to come to Ramsgate to work, rather than London. This would have to be completely abandoned if the plans go ahead. Which would almost certainly mean entirely relocating both my business and my family home away from Ramsgate.

Thousands of individuals and businesses have already made public representations about their views on the Planning Inspectorate website. We would love to be able to add your voice, comments and opinions raised in this form to this. Please tick below if you are happy to do this

Yes - happy for the name of my business to be included (email address will be withheld)

Privacy notice and further contact

I have read, understood and agree to the privacy notice (see below)

Yes, I agree

I would like Love Ramsgate to keep me informed about other campaigns, local issues and/or events that might be of interest

Yes, please keep me informed

PRIVACY NOTICE

General

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We do not share any information on this form with any third parties other than those mentioned above.



Manston Cargo Hub - Business Impact Survey

Position / Job Title

[REDACTED]

About you

Your Name

[REDACTED]

Email

[REDACTED]

Twitter handle (if any)

[REDACTED]

About your business

Name of Business

[REDACTED]

Company Website

[REDACTED]

Number of employees

[REDACTED]

Nature of business

How important is this type of custom to your business

Inbound Tourists	crucial
Hospitality services (incl. F&B, cafe culture etc)	very important
Inward Investment (incl. business and residential relocation)	very important
Family-friendly services	crucial
Professional / business-to-business services	crucial
Retail	Somewhat important
Arts, culture and leisure	very important
Outdoor living and activities e.g. beach, park, 'cafe culture', Active Ramsgate, playing fields etc	very important

Manston cargo hub consultation

Do you feel you have been fully informed about the Developer's plans for the air cargo hub at Manston?

No

Do you feel fully informed about the potential impacts of the cargo hub on you and your business?

No

Have you been contacted by the air cargo hub developer, RiverOak Strategic Partners (RSP) about its plans?

Yes

Possible impacts

Which of these cargo hub impacts do you think might affect you and your business?

Aircraft noise	Critical Impact
Flight frequency	Critical Impact
Pollution	Significant impact
More HGVs on roads	Significant impact
More fuel tankers on roads	Significant impact
Impact on tourists	Critical Impact
Residents/customers relocating	Critical Impact
Night Flights	Critical Impact

Financial impacts

Have you considered financial impact to your business (e.g. more or less customers/revenue)? If so can you quantify this?

I am extremely concerned that this will negatively impact upon my business. As my bed and breakfast is directly under the flightpath, my business would sustain significant losses over a short period of time. I would estimate that even as few as 1 or 2 flights per night would lose me revenue but if we end up with even more than that, I anticipate our business, that has been a bed and breakfast since the 60s (possibly even earlier), would close within months which would render us bankrupt. I currently turn over approximately £80,000 per year and I would expect that to reduce by at least 60%, probably more if we have regular night flights. If you can't sleep at a bed and breakfast, you are not going to return and if you are unhappy about your stay, you tell Trip Advisor, then any future customers will be immediately put off. My husband and I have invested over £600,000 in our business and I would expect after 13 years of ownership, to walk away in negative equity should a cargo hub be allowed at Manston.

Mitigation

Which mitigation measures do you think you may need to put in place for your business in the event the DCO is granted?

Noise insulation, (windows, loft etc.)

Mitigation for air pollution (ventilation, air conditioning etc.)

Relocation

Can you provide an estimate - rough or exact - of how much you expect such mitigation might cost for your business?

In excess of £40,000 for noise insulation to windows (I have 29 windows) and roof. Having said that, I would have to close my business and relocate so this is difficult to quantify.

Who do you think will pay for any such mitigation that might be required?

You/your business

Your voice

Do you have any cause for concern about publicly expressing your views about the proposed air cargo hub?

Yes

If you are concerned, please state why (tick any that applies)

Fear of aggressive comments/concerns or blacklisting on social media

Other

If "other", please provide a short explanation ...

False posts on Trip Advisor by airport supporters for example.

Your comments

What do you think of the air cargo hub proposal? How do you think it might impact on Ramsgate and on you or your business - either positively or negatively?

As mentioned above, for my business, it would certainly be the death knell. I have already experienced complaints from customers with the previous small (Fokker 80) planes flying overhead around 7am prior to the airport closure in 2014. If the suggested QC for night flights was allowed, our business would fold in a matter of months. Ramsgate is a town that is regenerating, largely due to private investment and has a burgeoning tourism economy with new hotels, attractions, independent shops, restaurants and bars opening every year. Business is generally good and most of us attract business all year round. If we have a cargo hub above our head, 24 hours a day, all this private investment from SMEs (the backbone of our economy) will be lost. Ramsgate will fall off the cliff before it has even managed to climb to the top.

Thousands of individuals and businesses have already made public representations about their views on the Planning Inspectorate website. We would love to be able to add your voice, comments and opinions raised in this form to this. Please tick below if you are happy to do this

Yes - but please remove name of business/email address and submit anonymously

Privacy notice and further contact

I have read, understood and agree to the privacy notice (see below)

Yes, I agree

I would like Love Ramsgate to keep me informed about other campaigns, local issues and/or events that might be of interest

Yes, please keep me informed

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Manston Cargo Hub - Business Impact Survey

Position / Job Title

Founder of Lumiar kent

About you

Your Name

[REDACTED]

Email

[REDACTED]

About your business

Name of Business

Lumiar Kent

Company Website

www.lumiarkent.co.uk

Number of employees

30-49

Nature of business

How important is this type of custom to your business

Inbound Tourists	Not very important
Hospitality services (incl. F&B, cafe culture etc)	Not very important
Inward Investment (incl. business and residential relocation)	Not very important
Family-friendly services	crucial
Professional / business-to-business services	Somewhat important
Retail	Not very important
Arts, culture and leisure	crucial
Outdoor living and activities e.g. beach, park, 'cafe culture', Active Ramsgate, playing fields etc	crucial

Manston cargo hub consultation

Do you feel you have been fully informed about the Developer's plans for the air cargo hub at Manston?

No

Do you feel fully informed about the potential impacts of the cargo hub on you and your business?

No

Have you been contacted by the air cargo hub developer, RiverOak Strategic Partners (RSP) about its plans?

No

Possible impacts

Which of these cargo hub impacts do you think might affect you and your business?

Aircraft noise	Critical Impact
Flight frequency	Critical Impact
Pollution	Critical Impact
More HGVs on roads	Critical Impact
More fuel tankers on roads	Critical Impact
Impact on tourists	Critical Impact
Residents/customers relocating	Critical Impact
Night Flights	Critical Impact

Financial impacts

Mitigation

Which mitigation measures do you think you may need to put in place for your business in the event the DCO is granted?

Noise insulation, (windows, loft etc.)

Mitigation for air pollution (ventilation, air conditioning etc.)

Relocation

Who do you think will pay for any such mitigation that might be required?

Don't know

Your voice

Do you have any cause for concern about publicly expressing your views about the proposed air cargo hub?

No

Your comments

Thousands of individuals and businesses have already made public representations about their views on the Planning Inspectorate website. We would love to be able to add your voice, comments and opinions raised in this form to this. Please tick below if you are happy to do this

Yes - happy for the name of my business to be included
(email address will be withheld)

Privacy notice and further contact

I have read, understood and agree to the privacy notice (see below)

Yes, I agree

I would like Love Ramsgate to keep me informed about other campaigns, local issues and/or events that might be of interest

Yes, please keep me informed

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Manston Cargo Hub - Business Impact Survey

Position / Job Title

director

About you

Your Name

[REDACTED]

Email

[REDACTED]

Twitter handle (if any)

[REDACTED]

About your business

Name of Business

Love Ramsgate Limited

Number of employees

0-9

Nature of business

How important is this type of custom to your business

Inbound Tourists	crucial
Hospitality services (incl. F&B, cafe culture etc)	crucial
Inward Investment (incl. business and residential relocation)	Somewhat important
Family-friendly services	Not very important
Professional / business-to-business services	Somewhat important
Retail	crucial
Arts, culture and leisure	crucial
Outdoor living and activities e.g. beach, park, 'cafe culture', Active Ramsgate, playing fields etc	crucial

Manston cargo hub consultation

Do you feel you have been fully informed about the Developer's plans for the air cargo hub at Manston?

Yes

Do you feel fully informed about the potential impacts of the cargo hub on you and your business?

Yes

Have you been contacted by the air cargo hub developer, RiverOak Strategic Partners (RSP) about its plans?

No

Possible impacts

Which of these cargo hub impacts do you think might affect you and your business?

Aircraft noise	Critical Impact
Flight frequency	Critical Impact
Pollution	Critical Impact
More HGVs on roads	Critical Impact
More fuel tankers on roads	Critical Impact
Impact on tourists	Critical Impact
Residents/customers relocating	Critical Impact
Night Flights	Critical Impact

Financial impacts

Have you considered financial impact to your business (e.g. more or less customers/revenue)? If so can you quantify this?

It is irrelevant as we would have to relocate all the reasons that make our business would not be there any more.

Mitigation

Which mitigation measures do you think you may need to put in place for your business in the event the DCO is granted?

Relocation

Can you provide an estimate - rough or exact - of how much you expect such mitigation might cost for your business?

Relocation £250,000

Who do you think will pay for any such mitigation that might be required?

The airport developer

Your voice

Do you have any cause for concern about publicly expressing your views about the proposed air cargo hub?

Yes

If you are concerned, please state why (tick any that applies)

Fear of aggressive comments/concerns or blacklisting on social media

Your comments

What do you think of the air cargo hub proposal? How do you think it might impact on Ramsgate and on you or your business - either positively or negatively?

It is ridiculous. It will kill a town the town.

Thousands of individuals and businesses have already made public representations about their views on the Planning Inspectorate website. We would love to be able to add your voice, comments and opinions raised in this form to this. Please tick below if you are happy to do this

Yes - happy for the name of my business to be included (email address will be withheld)

Privacy notice and further contact

I have read, understood and agree to the privacy notice (see below)

Yes, I agree

I would like Love Ramsgate to keep me informed about other campaigns, local issues and/or events that might be of interest

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Manston Cargo Hub - Business Impact Survey

Position / Job Title

About you

Your Name

Email

About your business

Name of Business

Company Website

employees

Nature of business

How important is this type of custom to your business

Inbound Tourists	Not very important
Hospitality services (incl. F&B, cafe culture etc)	very important
Inward Investment (incl. business and residential relocation)	very important
Family-friendly services	Not very important
Professional / business-to-business services	very important
Retail	Somewhat important
Arts, culture and leisure	crucial
Outdoor living and activities e.g. beach, park, 'cafe culture', Active Ramsgate, playing fields etc	crucial

Manston cargo hub consultation

Do you feel fully informed about the potential impacts of the cargo hub on you and your business?

Yes

Have you been contacted by the air cargo hub developer, RiverOak Strategic Partners (RSP) about its plans?

No

Possible impacts

Which of these cargo hub impacts do you think might affect you and your business?

Aircraft noise	Critical Impact
Flight frequency	Critical Impact
Pollution	Critical Impact
More HGVs on roads	Critical Impact
More fuel tankers on roads	Critical Impact
Impact on tourists	Critical Impact
Residents/customers relocating	Critical Impact
Night Flights	Critical Impact

Financial impacts

Have you considered financial impact to your business (e.g. more or less customers/revenue)? If so can you quantify this?

Loss of revenue. More importantly loss of ambience and therefore less inward investment to the area.

Mitigation

Which mitigation measures do you think you may need to put in place for your business in the event the DCO is granted?

Relocation

Can you provide an estimate - rough or exact - of how much you expect such mitigation might cost for your business?

We would relocate ourselves. There would be no reason to stay here and many many many reasons to leave.

Who do you think will pay for any such mitigation that might be required?

The airport developer

Thanet District Council

Kent Council Council

Your voice

Do you have any cause for concern about publicly expressing your views about the proposed air cargo hub?

Yes

If you are concerned, please state why (tick any that applies)

Fear of aggressive comments/concerns or blacklisting on social media

Your comments

What do you think of the air cargo hub proposal? How do you think it might impact on Ramsgate and on you or your business - either positively or negatively?

Negatively impact the whole area not just Ramsgate - Thanet as well.

Thousands of individuals and businesses have already made public representations about their views on the Planning Inspectorate website. We would love to be able to add your voice, comments and opinions raised in this form to this. Please tick below if you are happy to do this

Yes - happy for the name of my business to be included (email address will be withheld)

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Manston Cargo Hub - Business Impact Survey

Position / Job Title

General Manager

About you

Your Name

[REDACTED]

Email

[REDACTED]

About your business

Name of Business

Goose

Company Website

Stonegate

Number of employees

10-19

Nature of business

How important is this type of custom to your business

Inbound Tourists	very important
Hospitality services (incl. F&B, cafe culture etc)	crucial
Inward Investment (incl. business and residential relocation)	very important
Family-friendly services	crucial
Professional / business-to-business services	Not very important
Retail	Somewhat important
Arts, culture and leisure	Not very important
Outdoor living and activities e.g. beach, park, 'cafe culture', Active Ramsgate, playing fields etc	Not very important

Manston cargo hub consultation

Do you feel you have been fully informed about the Developer's plans for the air cargo hub at Manston?

No

Do you feel fully informed about the potential impacts of the cargo hub on you and your business?

No

Have you been contacted by the air cargo hub developer, RiverOak Strategic Partners (RSP) about its plans?

No

Possible impacts

Which of these cargo hub impacts do you think might affect you and your business?

Aircraft noise	Low impact
Flight frequency	Low impact
Pollution	Significant impact
More HGVs on roads	Low impact
More fuel tankers on roads	Low impact
Impact on tourists	Significant impact
Residents/customers relocating	Significant impact
Night Flights	No impact

Financial impacts

Mitigation

Which mitigation measures do you think you may need to put in place for your business in the event the DCO is granted?

Other

Who do you think will pay for any such mitigation that might be required?

You/your business

Your voice

Do you have any cause for concern about publicly expressing your views about the proposed air cargo hub?

No

Your comments

Thousands of individuals and businesses have already made public representations about their views on the Planning Inspectorate website. We would love to be able to add your voice, comments and opinions raised in this form to this. Please tick below if you are happy to do this

Yes - happy for the name of my business to be included
(email address will be withheld)

Privacy notice and further contact

I have read, understood and agree to the privacy notice (see below)

Yes, I agree

I would like Love Ramsgate to keep me informed about other campaigns, local issues and/or events that might be of interest

Yes, please keep me informed

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Manston Cargo Hub - Business Impact Survey

About you

Your Name

Email

About your business

Name of Business

Company Website

Number of employees

Nature of business

How important is this type of custom to your business

Inbound Tourists	Not very important
Hospitality services (incl. F&B, cafe culture etc)	Somewhat important
Inward Investment (incl. business and residential relocation)	Somewhat important
Family-friendly services	crucial
Professional / business-to-business services	Not very important
Retail	Not very important
Arts, culture and leisure	very important
Outdoor living and activities e.g. beach, park, 'cafe culture', Active Ramsgate, playing fields etc	very important

Manston cargo hub consultation

Do you feel you have been fully informed about the Developer's plans for the air cargo hub at Manston?

No

Do you feel fully informed about the potential impacts of the cargo hub on you and your business?

No

Have you been contacted by the air cargo hub developer, RiverOak Strategic Partners (RSP) about its plans?

No

Possible impacts

Which of these cargo hub impacts do you think might affect you and your business?

Aircraft noise	Critical Impact
Flight frequency	Critical Impact
Pollution	Critical Impact
More HGVs on roads	Critical Impact
More fuel tankers on roads	Critical Impact
Impact on tourists	Some impact
Residents/customers relocating	Critical Impact
Night Flights	Critical Impact

Financial impacts

Mitigation

Which mitigation measures do you think you may need to put in place for your business in the event the DCO is granted?

Noise insulation, (windows, loft etc.)

Mitigation for air pollution (ventilation, air conditioning etc.)

Relocation

Who do you think will pay for any such mitigation that might be required?

You/your business

Your voice

Do you have any cause for concern about publicly expressing your views about the proposed air cargo hub?

Not sure

If you are concerned, please state why (tick any that applies)

Potential customer/client reaction

Fear of aggressive comments/concerns or blacklisting on social media

Your comments

What do you think of the air cargo hub proposal? How do you think it might impact on Ramsgate and on you or your business - either positively or negatively?

My family and my business will relocate if it happens. It will be devastating for our health and my business.

Thousands of individuals and businesses have already made public representations about their views on the Planning Inspectorate website. We would love to be able to add your voice, comments and opinions raised in this form to this. Please tick below if you are happy to do this

Yes - but please remove name of business/email address and submit anonymously

Privacy notice and further contact

I have read, understood and agree to the privacy notice (see below)

Yes, I agree

I would like Love Ramsgate to keep me informed about other campaigns, local issues and/or events that might be of interest

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Manston Cargo Hub - Business Impact Survey

About you

Your Name

Email

About your business

Name of Business

Number of employees

Nature of business

How important is this type of custom to your business

Inbound Tourists	Not very important
Hospitality services (incl. F&B, cafe culture etc)	very important
Inward Investment (incl. business and residential relocation)	Somewhat important
Family-friendly services	crucial
Professional / business-to-business services	crucial
Retail	Somewhat important
Arts, culture and leisure	crucial
Outdoor living and activities e.g. beach, park, 'cafe culture', Active Ramsgate, playing fields etc	Not very important

Manston cargo hub consultation

Do you feel you have been fully informed about the Developer's plans for the air cargo hub at Manston?

No

Do you feel fully informed about the potential impacts of the cargo hub on you and your business?

No

Have you been contacted by the air cargo hub developer, RiverOak Strategic Partners (RSP) about its plans?

No

Possible impacts

Which of these cargo hub impacts do you think might affect you and your business?

Aircraft noise	Critical Impact
Flight frequency	Critical Impact
Pollution	Critical Impact
More HGVs on roads	Significant impact
More fuel tankers on roads	Significant impact
Impact on tourists	Some impact
Residents/customers relocating	Some impact
Night Flights	Critical Impact

Financial impacts

Mitigation

Which mitigation measures do you think you may need to put in place for your business in the event the DCO is granted?

Noise insulation, (windows, loft etc.)

Mitigation for air pollution (ventilation, air conditioning etc.)

Who do you think will pay for any such mitigation that might be required?

You/your business

Your voice

Do you have any cause for concern about publicly expressing your views about the proposed air cargo hub?

Yes

If you are concerned, please state why (tick any that applies)

Fear of aggressive comments/concerns or blacklisting on social media

Other

If "other", please provide a short explanation ...

Aggressive airport supporters

Your comments

What do you think of the air cargo hub proposal? How do you think it might impact on Ramsgate and on you or your business - either positively or negatively?

Will be the final nail in the coffin for Ramsgate, destroying tourism and all associated jobs, interfering with education in an already disadvantaged area, producing more pollution affecting young and elderly the most, stopping brownfield site from being used for housing, forcing Local Plan to allocate housing in inappropriate places without requiring necessary infrastructure.

Thousands of individuals and businesses have already made public representations about their views on the Planning Inspectorate website. We would love to be able to add your voice, comments and opinions raised in this form to this. Please tick below if you are happy to do this

Yes - but please remove name of business/email address and submit anonymously

Privacy notice and further contact

I have read, understood and agree to the privacy notice (see below)

Yes, I agree

I would like Love Ramsgate to keep me informed about other campaigns, local issues and/or events that might be of interest

Yes, please keep me informed

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businesses and share your response with them and this may be published on the relevant section of the

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Future updates

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Manston Cargo Hub - Business Impact Survey

Position / Job Title

Owner / Director

About you

Your Name

[REDACTED]

Email

[REDACTED]

Twitter handle (if any)

[REDACTED]

About your business

Name of Business

NICE THINGS

Company Website

www.nice-things.co.uk

Number of employees

0-9

Nature of business

How important is this type of custom to your business

Inbound Tourists	crucial
Hospitality services (incl. F&B, cafe culture etc)	Somewhat important
Inward Investment (incl. business and residential relocation)	Somewhat important
Family-friendly services	very important
Professional / business-to-business services	Somewhat important
Retail	crucial
Arts, culture and leisure	crucial
Outdoor living and activities e.g. beach, park, 'cafe culture', Active Ramsgate, playing fields etc	very important

Manston cargo hub consultation

Do you feel you have been fully informed about the Developer's plans for the air cargo hub at Manston?

No

Do you feel fully informed about the potential impacts of the cargo hub on you and your business?

No

Have you been contacted by the air cargo hub developer, RiverOak Strategic Partners (RSP) about its plans?

No

Possible impacts

Which of these cargo hub impacts do you think might affect you and your business?

Aircraft noise	Critical Impact
Flight frequency	Critical Impact
Pollution	Critical Impact
More HGVs on roads	Significant impact
More fuel tankers on roads	Significant impact
Impact on tourists	Critical Impact
Residents/customers relocating	Critical Impact
Night Flights	Critical Impact

Financial impacts

Have you considered financial impact to your business (e.g. more or less customers/revenue)? If so can you quantify this?

My business is under the flight path so I am extremely worried. The nature of my business is about creating a warm, ambient environment which is soothing, thoughtful and creative. The very opposite to the impact of noisy cargo planes flying overhead. I believe the potential impact on my business could mean losing 50% of my customers, and all the visitors, which would equate to a loss of approximately 65% (30% of trade is visitors + 50% of the balance)

Mitigation

Which mitigation measures do you think you may need to put in place for your business in the event the DCO is granted?

Relocation

Can you provide an estimate - rough or exact - of how much you expect such mitigation might cost for your business?

I would have to move the business out of Thanet, to Deal or to Whitstable, because of the nature of what I do and the customer base needed. Broadstairs might be an option, if there was a premises in the

centre location. Moving would cost at least £45,000.

Who do you think will pay for any such mitigation that might be required?

The airport developer

Thanet District Council

Kent Council Council

Your voice

Do you have any cause for concern about publicly expressing your views about the proposed air cargo hub?

No

If "other", please provide a short explanation ...

I'm saying no, but I do have concerns that it could impact on customers, ie losing some. Business is fragile enough, losing people is a problem.

Your comments

What do you think of the air cargo hub proposal? How do you think it might impact on Ramsgate and on you or your business - either positively or negatively?

I think it's completely misplaced and will kill any recent growth in prosperity for Ramsgate. We are being known and visited by people as a pleasant, quiet, somewhat quaint seaside town with a spectacular harbour full of boats. Becoming a cargo hub completely changes the nature of place, through noise, pollution and by losing us many of the visiting boats in the harbour - who is going to stay for a few nights when sleep will be threatened by night flying? let alone the daytime flying? The harbour surrounding area is hugely successful at the moment as a leisure area, enhanced by the renovated Royal Victoria Pavilion with it's open rooftop seating area. The planes will fly directly over this at less than 600feet - who is going to sit up there, with the noise and being showered with aviation fuel as the planes drop height as they are coming in to land? For the surrounding area and the huge infrastructure needed for a cargo hub, the nature of the environment will also change, from the current sense of arrive at the seaside, a calming sense of peace prevailing, to an area full of lorries and commercial vehicles. What future does this offer? Few jobs locally and the losing of our incoming benefits from tourism.

Thousands of individuals and businesses have already made public representations about their views on the Planning Inspectorate website. We would love to be able to add your voice, comments and opinions raised in this form to this. Please tick below if you are happy to do this

Yes - happy for the name of my business to be included (email address will be withheld)

Privacy notice and further contact

I have read, understood and agree to the privacy notice (see below)

Yes, I agree

I would like Love Ramsgate to keep me informed about other campaigns, local issues and/or events that might be of interest

Yes, please keep me informed

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Future updates

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Manston Cargo Hub - Business Impact Survey

About you

Your Name

[REDACTED]

Email

[REDACTED]

About your business

Name of Business

THANET DIVING & WATERSPRTS

Company Website

WWW.KENTSCUBADIVING.CO.UK

Nature of business

How important is this type of custom to your business

Inbound Tourists	crucial
Hospitality services (incl. F&B, cafe culture etc)	Not very important
Inward Investment (incl. business and residential relocation)	Somewhat important
Family-friendly services	very important
Professional / business-to-business services	Somewhat important
Retail	Somewhat important
Arts, culture and leisure	crucial
Outdoor living and activities e.g. beach, park, 'cafe culture', Active Ramsgate, playing fields etc	crucial

Manston cargo hub consultation

Do you feel you have been fully informed about the Developer's plans for the air cargo hub at Manston?

Yes

Do you feel fully informed about the potential impacts of the cargo hub on you and your business?

Yes

Have you been contacted by the air cargo hub developer, RiverOak Strategic Partners (RSP) about its plans?

No

Possible impacts

Which of these cargo hub impacts do you think might affect you and your business?

Aircraft noise	Some impact
Flight frequency	Some impact
Pollution	Low impact
More HGVs on roads	Low impact
More fuel tankers on roads	Low impact
Impact on tourists	Some impact
Residents/customers relocating	Some impact
Night Flights	Some impact

Financial impacts

Mitigation

Who do you think will pay for any such mitigation that might be required?

Don't know

Your voice

Do you have any cause for concern about publicly expressing your views about the proposed air cargo hub?

No

Your comments

What do you think of the air cargo hub proposal? How do you think it might impact on Ramsgate and on you or your business - either positively or negatively?

We moved here after the airport We bought near an airport as did everyone else..
The area needs work, there is a high speed train to London.
A shuttle to the train station could be arranged if needed.
Roads could easily be modified to cater for additional haulage.

Thousands of individuals and businesses have already made public representations about their views on the Planning Inspectorate website. We would love to be able to add your voice, comments and opinions raised in this form to this. Please tick below if you are happy to do this

Yes - happy for the name of my business to be included
(email address will be withheld)

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Yes, I agree

I would like Love Ramsgate to keep me informed about other campaigns, local issues and/or events that might be of interest

No thanks

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Manston Cargo Hub - Business Impact Survey

Position / Job Title

About you

Your Name

Email

Twitter handle (if any)

About your business

Name of Business

Company Website

Number of employees

Nature of business

How important is this type of custom to your business

Inbound Tourists	crucial
Hospitality services (incl. F&B, cafe culture etc)	crucial
Inward Investment (incl. business and residential relocation)	crucial
Family-friendly services	very important
Professional / business-to-business services	very important
Retail	very important
Arts, culture and leisure	crucial
Outdoor living and activities e.g. beach, park, 'cafe culture', Active Ramsgate, playing fields etc	crucial

Manston cargo hub consultation

Do you feel you have been fully informed about the Developer's plans for the air cargo hub at Manston?

Yes

Do you feel fully informed about the potential impacts of the cargo hub on you and your business?

Yes

Have you been contacted by the air cargo hub developer, RiverOak Strategic Partners (RSP) about its plans?

Yes

Possible impacts

Which of these cargo hub impacts do you think might affect you and your business?

Aircraft noise	Critical Impact
Flight frequency	Critical Impact
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More HGVs on roads	Significant impact
More fuel tankers on roads	Significant impact
Impact on tourists	Critical Impact
Residents/customers relocating	Critical Impact
Night Flights	Significant impact

Financial impacts

Have you considered financial impact to your business (e.g. more or less customers/revenue)? If so can you quantify this?

I am working in the public realm installing art projects. The Manston cargo hub would impact on my business as investment in an area that is blighted by noisy cargo planes and night flights is not appealing to the cultural tourism on which my business depends for investment.

Mitigation

Which mitigation measures do you think you may need to put in place for your business in the event the DCO is granted?

Relocation

Other

Can you provide an estimate - rough or exact - of how much you expect such mitigation might cost for your business?

not available at this time

Who do you think will pay for any such mitigation that might be required?

The airport developer

Your voice

Do you have any cause for concern about publicly expressing your views about the proposed air cargo hub?

No

Your comments

What do you think of the air cargo hub proposal? How do you think it might impact on Ramsgate and on you or your business - either positively or negatively?

I think that the effect on tourism and cultural investment, that has had such a positive impact over recent years, will be devastating.

I have lived under the flight path and know the impact of cargo planes over this historic resort town. You cannot sound insulate the beach nor protect the precious wildlife in the area from the negative effects of 24 hour cargo planes.

Thousands of individuals and businesses have already made public representations about their views on the Planning Inspectorate website. We would love to be able to add your voice, comments and opinions raised in this form to this. Please tick below if you are happy to do this

Yes - but please remove name of business/email address and submit anonymously

Privacy notice and further contact

I have read, understood and agree to the privacy notice (see below)

Yes, I agree

I would like Love Ramsgate to keep me informed about other campaigns, local issues and/or events that might be of interest

Yes, please keep me informed

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Manston Cargo Hub - Business Impact Survey

[Redacted text]

[Redacted text]

[Redacted text]

[Redacted text]

[Redacted text]

[Redacted text]

[Redacted text]

[Redacted text]

[Redacted text]

[Redacted text]

[Redacted text]	[Redacted text]
Hospitality services	[Redacted text]
[Redacted text]	[Redacted text]
[Redacted text]	[Redacted text]
[Redacted text]	[Redacted text]
[Redacted text]	[Redacted text]
[Redacted text]	[Redacted text]
[Redacted text]	[Redacted text]
[Redacted text]	[Redacted text]

[Redacted text]

[Redacted text]

[Redacted text]

Do you feel fully informed about the ☐

☐

☐

If you are concerned, please state why (tick any that applies)

Potential customer/client reaction

Fear of aggressive comments/concerns or blacklisting on social media

Reaction from local council, councillors or MPs

Your comments

[Redacted comment area]

Thousands of individuals and businesses have already made public representations about their views on the Planning Inspectorate website. We would love to be able to add your voice, comments and opinions raised in this form to this. Please tick below if you are happy to do this

No, please do not publish any of my responses

Privacy notice and further contact

I have read, understood and agree to the privacy notice (see below)

Yes, I agree

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